



✓ ENHANCED SERVICE

- Single point of contact for all service events and facility maintenance.
- Reliability of equipment
- Utilizes restaurants preferred service providers
- Service provider accountability (improves response times and performance)
- Preventative maintenance scheduling
- Data repository

✓ WEB-BASED SOFTWARE

To be accessible by multiple users via any web-enabled device enabling managers to remotely manage, control and approve service requests

✓ FULLY SCALABLE

Platform to have the capacity and flexibility to accommodate a range of equipment types, service providers (large and small), a variety of manufacturers

✓ LIVE & WORKING 24/7

Maxpanda CMMS never sleeps and has multiple automated notifications and enterprise reporting options

✓ FEATURES

- To provide simple, transparent, efficient and pro-active solution to equipment service
- Based within a restaurant, platform to capture & control service events so that there is a clear audit trail of what has happened between the store and the service agent
- Capture every step of the process, the platform to deliver very detailed and accurate reports on all aspects of the M&R cost of restaurant equipment

✓ COST SAVINGS

- Reduces equipment downtime
- Ensures warranty claims
- Max. by self & phone fix
- Validate service charges
- Promote accountability
- Accurate decision making on repair vs replace



REPORTING

Visibility of collective cost and service data facilitates informed equipment and service provision choices

8

PRE-POPULATED DATA

Quick & easy service request creation

1

BUILT-IN TROUBLESHOOTING

Helps to reduce unnecessary service engineer costs

2

AUTOMATED NOTIFICATIONS

Restaurant users are able to focus on running the restaurant

3

SINGLE POINT OF CONTACT

Service request is automatically directed to the correct service provider

4

ASSET TRACKING

Complete visibility of individual asset data, including warranty status, planned maintenance and service events

5

BUILT-IN HIERARCHY

Facilitates appropriate approval of service costs

6

INVOICE ACCURACY

Service costs approved in platform to enable invoices to be correctly issued

7



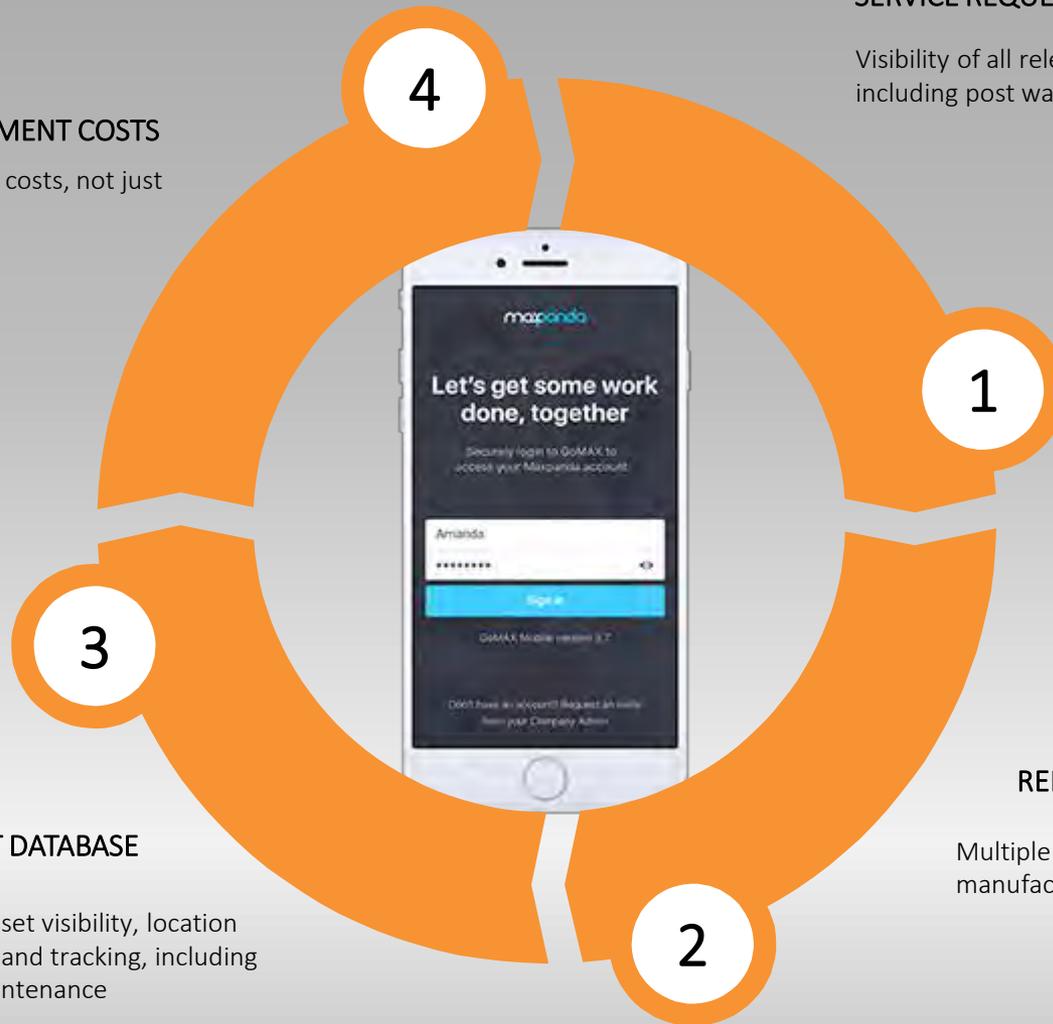


LIFETIME EQUIPMENT COSTS

Lifetime equipment costs, not just warranty costs

SERVICE REQUEST HISTORY

Visibility of all relevant service requests, including post warranty period



3

ASSET DATABASE

Complete asset visibility, location information and tracking, including planned maintenance

1

REPORTING

Multiple report that can include manufacturer specific fault analysis

2

4

